



BORDEAUX
SCIENCES
AGRO

Accommodation information guide

Gestion des résidences

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1 Cours du Général de Gaulle, 33370 GRADIGNAN



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Residents' Charter

Responsible and respectful of property and places

Educated

Serious

Invested

Decent

Eco-citizens

Non-violent

Tolerant

Here is what we expect from all residents of Bordeaux Sciences Agro.

The Accommodation service will always be open if necessary to answer your questions and support you in your daily life.



Payment of rent

The monthly fee is to be paid :

BEFORE THE 05TH OF EACH MONTH

You can use one of the following payment methods :

- Check payable to : Monsieur l'Agent comptable de Bordeaux Sciences Agro (to be deposited directly with the accounting service).
- By paying online on the BSA secure site (by credit card) via the following link : <https://www.agro-bordeaux.fr/paiement-en-ligne/>
- Directly to the school accounting agency (R.Franklin building on the ground floor) by check or bank card during public opening hours.
- By transfer: wording to be indicated Surname/First name, current year (1A, 2A, Apprentices, etc.) specify the amount of your rent and the month you are paying. Ex: 455 euros/March

NB: A monthly automatic transfer can be set up directly with your bank.



Accounting office opening hours

	Morning	Afternoon
Lundi	08:30 - 12:00 a.m	01:30 - 04:30 p.m
Mardi	08:30 - 12:00 a.m	01:30 - 04:30 p.m
Mercredi	08:30 - 12:00 a.m	01:30 - 04:30 p.m
Jeudi	08:30 - 12:00 a.m	01:30 - 04:30 p.m
Vendredi	08:30 - 12:00 a.m	01:30 - 04:00 p.m

Rent payments and requests for rent receipts from the Accounting Agency. Thank you.

Contact : agencecomptable@agro-bordeaux.fr
05 57 35 07 03



Bank rib of Bordeaux Sciences Agro

Identifiant National de compte bancaire - RIB

Code banque	Code guichet	Numéro de compte	Clé RIB	Domiciliation
10071	33000	00001000238	30	TPBORDEAUX

IBAN (International Bank Account Number)

							BIC (Bank Identifier Code)
FR76	1007	1330	0000	0010	0023	830	TRPUFRP1

No direct debit will be made by the school.



Accommodation office hours

	Morning	Afternoon
Lundi	08:30 - 12:00 a.m	01:30 - 05:00 p.m
Mardi	08:30 - 12:00 a.m	01:30 - 05:00 p.m
Mercredi	08:00 - 12:00 a.m	01:30 - 04:00 p.m
Jeudi	08:00 - 12:00 a.m	01:30 - 05:00 p.m
Vendredi	08:00 - 12:00 a.m	01:30 - 04:00 p.m



CAF

In order to be able to complete your beneficiary file, please provide the following information :

- You are in a university residence outside Crous.
- In non-approved furnished accommodation.
- Tick that you will receive the aid.

Then come and see us with your rental certificate so that we can complete it. 



Or by the link:

<https://basilyk.app/l/uLGkc2Fv>

A CAF relay point is located in Pessac at 22 Boulevard Saint-Martin
It welcomes you from 8:30 a.m. to 12:00 p.m. and from 1:30 p.m. to 4:30 p.m. on Monday, Tuesday, Thursday and Friday.



Medical and/or psychological emergency numbers

The student health center is at your service at 05 33 51 42 00



The student health center is located at 22 avenue Pey Berlan, in Pessac
on the academic field.

He welcomes you from 09 a.m to 07 p.m on Monday to Thursday and Friday from
09a.m to 7p.m.



WIFI

We use an external service provider named : **WIFIRST**

They offer you free 24-hour, non-binding offers and immediate access. Visit the website:
<https://www.wifirst.com/en/student-wifi>

Internet offers for long stays :

Liberty Pack : 17,99€/month.

Unlimited internet + calls to landlines in FRANCE. No commitment, no termination fees.

For short stays :

1 day : 5€

3 days : 9€

1 week : 12€

1 month : 25€

Customer service :

Contact our customer services (24/7) : **01 70 70 46 26**



Household waste



Dumpsters are available next to each residence.
Bordeaux Métropole picks up:

Black dumpsters: **Monday and Thursday**
Green and Yellow dumpsters: **Wednesday**
Green dumpsters: **Thursday**



Security

For the safety of all residents, night watchmen are present on campus from **Monday evening to Saturday evening**.

In case of problems or if you encounter a problem, call them at the following number:
06 19 01 08 18.

Please do not play with the fire extinguishers or manipulate them, they are not doorstops.

School entrance gate opening code: **071998**

The gates are closed every evening from 10 p.m. to 6 a.m. and on weekends from Friday evening 10 p.m. to Monday morning 6 a.m.

In the event of an emergency outside the opening hours of the accommodation service, please contact the on-call agent at:

06 86 00 77 77





IMPORTANT THINGS TO REMEMBER !

Common areas:

It is **FORBIDDEN** to store any objects whatsoever in all common areas. First of all for obvious **SAFETY** reasons because if a fire were to break out, these parts must remain accessible. In addition, a cleaning company comes once a week for their maintenance. So thank you for respecting security and maintenance staff.

Keys:

The keys to your accommodations are coded and approved keys that cannot be reproduced, therefore any loss of keys will be charged €170 (includes accommodation keys + mailboxes). If the keys are forgotten, we have duplicates that we can lend for a maximum of one week.

Maintenance Tickets:

When you make tickets to the maintenance technicians online via the digital work space (ENT), please indicate your accommodation number as well as your residence if you want it to be taken care of. In addition, if the intervention is already solved before the technician's visit, please make a second ticket indicating that the problem is solved. This avoids unnecessary trips.

Neighborhood:

Please protect your classmates from noise pollution. Therefore, we ask you not to make any noise **after 11:00 p.m.**

Parcel delivery:

As the school is not authorized to manage the reception of personal parcels, the delivery of your parcels **MUST** be done in one of the relay points located near the school.

For your ordinary mail, do not forget to indicate to the sender, the exact address with the name of your residence and the number of your accommodation.

REMEMBER TO PUT YOUR NAME on the mailbox.



DEPARTURE

Before you leave, remember to inform:

- the accommodation office at least **1 month before**.
- La Poste de Gradignan for your change of address. Otherwise your mail will be lost.
- The Gironde CAF.
- Your internet service provider.

On the day of your departure, an end of lease certificate will be given to you. It will allow you to terminate your rental insurance.

The deadline for refunding the security deposit is between **1 and 2 months** after your departure depending on the condition of your accommodation. If you encounter a problem, please contact the accounting agency in charge of this file.

The keys will be returned at the end of the exit inventory. Do not forget to make an appointment as soon as possible for your departure.